Dear USC and CHLA research community,

From the SC CTSI teams at USC and CHLA, we wanted to say thank you to all of our respondents for taking the time to provide us with the valuable feedback that helps us know what we are doing well and how to improve our offerings.

Overall, 968 investigators who received CTSI services from 2019-2021 were surveyed and 309 (34%) responded. Outcomes during calendar year 2021 were recorded. We are happy to report that 92% of investigators reported they are likely or very likely to recommend CTSI services to their colleagues. This summary document provides an overview of key outcomes, strengths and areas for improvement.

We have taken this feedback to our executive team, core group leaders and staff, and are acting on the recommendations provided by our survey respondents. We welcome additional feedback at any time. Please email our Evaluation and Improvement team if you have further comments: ei@sc-ctsi.org.

Sincerely,
The SC CTSI team

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**Key Takeaways from the Annual Survey: 2019-2021**

**How CTSI supports research communities at USC and CHLA:**

- Provides study design expertise
- Facilitates access to data or databases
- Provides community research expertise
- Provides mentoring, consultations, and trainings
- Creates funding mechanisms to support novel and pilot research projects
- Supports the continuum of clinical and translational research by offering a variety of resources, events, services

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**2021 OUTCOMES AT A GLANCE**

<table>
<thead>
<tr>
<th>Grants</th>
<th>Publications</th>
<th>IRB Support</th>
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<tbody>
<tr>
<td>103 investigators received support with 99 submissions and 69 awards; over $40M follow-on funding</td>
<td>91 investigators received support with 175 publications</td>
<td>84 investigators received support with 157 studies submitted to IRB</td>
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**Translational Science Benefits Model – Four areas of impact for Clinical and Translational Research**

- **Clinical:** 45%  
- **Community:** 41%  
- **Economic:** 6%  
- **Policy:** 8%
92% of investigators reported they are likely or very likely to recommend CTSI services to their colleagues.

“Excellent assistance with obtaining outside funding, provides solid pilot funding.”

“CTU runs efficiently and provides excellent services for processing of biospecimens for our research studies and providing a place to see patients on follow up for research protocols.”

“Biostatistics core led by Wendy Mack is outstanding for designing [the] statistical component of grants.”

“Access to the SC CRI is very helpful for data access within the LAC DHS system for research purposes and for collaboration with other institutions - it would effectively be impossible otherwise.”

“I think the conversations I had with April Armstrong and Lily Jara about strategies for human-subject recruitment were very helpful. I think the SC CTSI does a very good job in assisting PIs with subject recruitment, either in the form of strategies and/or in actual concrete support...”

“SC-CTSI has been very available through my career development, and the members of the group have been supportive in my academic endeavors in a way that can only pave a path to success.”

“Being part of the KL2 program in 2014-2015 and extending to complete a Master in Science in biomedical investigations had a significant impact on my career. It gave me the knowledge base to perform high-quality clinical research, guided me to network and seek mentorship wisely, and propelled my research career.”